

Siemens plc.



Overview

Siemens, a leading global engineering and technology services company, is one of BusinessPort's long standing clients having been users of its integrated Business Management System for over 15 years. Siemens provides innovative solutions to help tackle the world's major challenges across the key sectors of both rail and traffic solutions.

The Challenge

Like many diverse companies Siemens was looking for a system to bring control, compliance and robustness to an expanding organisation. This resulted in the selection of BusinessPort's Agility Business Management System.

BusinessPort was one of the first in the UK to develop integrated management systems, and Siemens was an early adopter of the software after recognising the advantages the system could bring in supporting complex projects. Siemens has upgraded to the latest enhanced version of Agility, which seamlessly integrates with the latest Microsoft Technologies. This coupled with further enhancements have allowed Siemens to continually address their core needs of document control, compliance and the ability to "serve" information to their workforce at the point of need. In doing this it improves management, reduces administrative overheads and delivers to their needs.

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HSQE Divisional Manager at Siemens ”

With over 1300 users of agility across 3 business units; Mobility & Logistics, Rail Systems and Rail Electrification it has proved a significant investment and value for money over the years.

In summary Agility has continually addressed the needs of the client over the years and worked with them as their business has changed. In a demanding environment Agility will deliver control, process and compliance to the users at the point of need, thus giving peace of mind and comfort to the QHSE team.

As a company who are heavily regulated by customers and Standards organisations such as BSI, Agility helps Siemens comply with ISO 9000, ISO 14000 and ISO 18000, governing bodies such as BSI and DNV as well as customer audits from Network Rail, Balfour Beatty and London Underground. Mike explains,

“These audits can be quite intense, so the ease of controlling documents with full version history is very beneficial and gives you an easy way of demonstrating this control.”

The Agility Administrator at Siemens feels the system helps her in her daily role and is a huge supporter of the system. HSQE Divisional Manager, Mike, summarises:

“Agility has given us the stability needed within our daily operations. We required an element of control over our processes and we achieve that with BusinessPort’s system. These audits can be quite intense, so the ease of controlling documents with full version history is very beneficial and gives you an easy way of demonstrating this control.

Agility is very easy to administer, there’s no messing about! Before; processes were drawn up using spread sheets and were quite cumbersome, but now we have the Agility mapping tool which is extremely easy to use.”

The proof of the pudding is – we’ve had no man days without a system. None. It’s resilient, reliable and robust.”